

Is Your Business Technology Ready to Scale?



Scaling a business isn't just about hiring or selling more—it's about ensuring the technology, systems, and support behind your operations can grow with you. This checklist is designed to walk you through a practical evaluation of your IT readiness, grouped into three key areas. If you're unsure how to answer any of these, that may be a signal it's time for a closer look.

IT Readiness Checklist for Scaling Businesses

Complete all three sections to confirm your overall readiness score.

Technology Foundation

Is your infrastructure strong enough to support growth? A strong IT foundation ensures performance, reliability, and the flexibility to scale without disruption.

- ☐ We have a documented inventory of hardware, software, and cloud-based systems.
- ☐ Our network and server infrastructure can support more users and increased workloads.
- ☐ We have a strategy (or are actively migrating) to scalable cloud services.
- ☐ Our systems are monitored and maintained regularly with proactive alerts.
- ☐ Regular performance audits or stress tests have been conducted in the past year.
- ☐ Security protections like firewalls, antivirus, and endpoint monitoring are current.
- ☐ We have a tested backup and disaster recovery plan.

Tip: *If you checked fewer than 5 boxes here, your infrastructure may become a bottleneck during growth.*

Operational Readiness

Can your day-to-day processes and team scale without breakdowns? Even the most robust systems fall short without clear workflows and the right support behind them.

- ☐ Core business processes are clearly documented and repeatable.
- ☐ We use automation or digital tools to reduce time-consuming manual tasks.
- ☐ Our IT systems integrate seamlessly with key platforms (CRM, finance, HR, etc.).
- ☐ We have a documented escalation process for technical issues.
- ☐ Our internal IT staff (or external support) can keep pace with increased volume.
- ☐ Staff receive regular IT and cybersecurity training.
- ☐ We have access to on-demand support or a managed IT services partner.

Reflection: *If your team is manually patching systems or firefighting issues, scaling will expose those weaknesses quickly.*

Strategic Alignment

Does your IT strategy support your vision for growth? Technology isn't just support—it's a strategic lever. This section helps you assess whether your planning and investment align with your business trajectory.

- ☐ Our IT spending is aligned with long-term business goals.
- ☐ We maintain a scalable IT budget forecast with flexibility for upgrades.
- ☐ We partner with IT consultants or strategic advisors to guide decision-making.
- ☐ We track IT KPIs tied to uptime, security, and business continuity.
- ☐ We've outlined a roadmap for future IT needs based on our growth plan.
- ☐ Our systems can accommodate new locations, teams, or service lines without major overhauls.

Insight: A reactive IT strategy often leads to rushed, costly fixes. Strategic alignment minimizes risk while boosting efficiency.

What Your Score Means

If you checked **fewer than 70% of the total boxes**, your organization may benefit from a formal IT assessment. Scaling without the right infrastructure or strategy in place can lead to costly setbacks—but the good news is, there's help.

Schedule Your Complimentary IT Assessment Today

GO Technology Group offers expert guidance, readiness evaluations, and scalable IT support tailored to businesses preparing for growth.

Let's talk through your results and help you build a foundation you can grow on.

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